

NO RIPPLES Privacy Policy

Issue Date: 9/10/2015

This following document sets forth the Privacy Policy for:

NO RIPPLES PTY LTD (No Ripples) ABN 47 607 829 738

No Ripples is committed to the best possible customer service experience. No Ripples is bound by the Privacy Act 1988 (the Act) including the Australian Privacy Principles.

This document is publicly available and has been prepared in consideration of the principle of openness.

No Ripples reserves the right to make amendments to this Privacy Policy at any time.

Collection of your personal information

No Ripples will only collect personal information where it is necessary to achieve its functions or activities now or in the future. We will not collect or obtain your personal information for other unstated purposes without your consent.

In this context collect means obtain, gather or acquire identifiable personal information.

This may include but is not limited to:

- Provision of products and services
- Business planning and product development
- Respond to emergency situations involving or requiring medical treatment

No Ripples will not ask for or require personal information in order to use the website, unless, the user specifically requests answer to questions via feedback forms or through questionnaires or for client support features, such as, but not limited to a unique username and password for member only features.

Disclosure of your personal information

No Ripples may hire other companies to provide services on our behalf, including but not limited to handling customer support enquiries, processing transactions or customer freight shipping. Those companies will be only permitted to obtain the personal information they require to deliver the service. No Ripples will take reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

If required to disclose personal information to enforcement agencies this will only be done in accordance with the Privacy Act or any other Australian legislation.

Use of your personal information

For each visitor to reach the site, we expressly collect the following non-personally identifiable information, including but not limited to:

1. browser type,
2. version and language,
3. operating system,
4. pages viewed while browsing the Site,
5. page access times and referring website address.

This collected information will be used solely for the purpose of gauging visitor traffic, trends and delivering personalised content while on this Site.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice.

Should our information practices change in the future we will use for these new purposes only, data collected

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from the time of the policy change forward will adhere to our updated practices.

Protection of your Personal Information

No Ripples will take all reasonable and practicable steps to ensure that paper and electronic records containing Personal Information are stored in facilities that are only accessible by people within No Ripples who have a genuine “need to know” as well as “right to know”.

No Ripples will take steps to destroy or de-identify Personal Information after as short a time as possible and after a maximum of seven years, unless the law requires otherwise.

Accessing Your Personal Information

You have a right to access your personal information in accordance with the Privacy Act, subject to exceptions allowed by law.

No Ripples will take such steps (if any) as are reasonable in the circumstances to correct that information to ensure that, having regard to the purpose for which it is held, the information is accurate, up to date, complete, relevant and not misleading. Should you require changes to your information they must be forwarded in writing to No Ripples. We will respond within 30 days of the request and records containing personal information will be amended as soon as possible.

No Ripples reserves the right to charge a fee for the retrieval and amendment of the records if they are complex or resource intensive.

If you have objections to this Privacy Policy, you should not access or use the Site.

Glossary of Terms

Personal Information means information or an opinion (including information or an opinion forming part of a database), whether true or not and whether recorded in a material form or not, about an individual whose identity is apparent, or can reasonably be ascertained from the information or opinion.

Primary Purpose is the dominant or fundamental reason for information being collected in a particular transaction.

Use means the handling of Personal Information within No Ripples.

Contacting us

No Ripples welcomes your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy and would like further information, please contact:

by mail: askus@noripples.com.au

by phone: 0421 655 031